

From: [Patrick Young](#)
To: MRyan@lsuhsc.edu
Subject: Fw: Mobile Command Post- Odor complaint procedure -Horizon Call Center
Date: 06/24/2010 01:23 PM
Attachments: [DOC061.pdf](#)

PCC listed in this one for medical. This is through the BP Hotline #. Useful for your call today. I am going to use it for my strawman.

Patrick Young, MS, RS
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----- Forwarded by Patrick Young/R6/USEPA/US on 06/24/2010 01:22 PM -----

Mobile Command Post- Odor complaint procedure -Horizon Call Center

Gary to: YOUNG.PATRICK
Perlman

06/24/2010
12:59 PM

Hi Patrick, I located a finalized version of a protocol entitled "General Public Odor Complaint Follow Up Procedure" that was developed in the MCP.



DOC061.pdf

Gary D. Perlman MPH, RS, CPO, HHS, EMT-B
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perlman.gary@epa.gov

----- Forwarded by Gary Perlman/R1/USEPA/US on 06/24/2010 11:36 AM -----

From: "Horizon Support" <Horizonsupport@oegllc.com>
To: gap6@cdc.gov
Date: 06/24/2010 12:35 PM
Subject: Horizon Call Center

Gary Perlman,

Thank you for your inquiry. We appreciate your concern and willingness to help. Note, once we receive your information, you will be in our database, you do not need to call again.

Thank you!

The Horizon Support Team